



Client Overview

- Web based Constituent Relationship Management (CRM)



Business Requirements

- The constant change requests for the product necessitated continuous regression testing
- Identify critical business scenarios to construct system test plan
- Enhance test coverage to improve product quality
- Devise an approach for sufficient coverage



Our Solutions

- Set-up of Local Build (Alpha) environment
- Develop Test Plan, Test Cases and Business level scenarios
- Execute end-to-end integration and UAT
- Reported usability issues
- All tickets (issues) will be raised in JIRA by the development team for QA to perform hotfix validation
- **Services Offered:** Functional testing, Integration testing, Regression testing, UI testing, Sanity testing, Usability testing
- MICKEY LITE Frame work was devised to handle all the database operations



Technology

- JAVA / J2EE / JSP / SERVLETS / JAVASCRIPT / AJAX / STRUTS / EXTJS / XML; Eclipse is the IDE



Business Impact

- Manual Regression being executed 2 times as a continuous quality process for each release
- Supported 2 major releases & 10 hotfixes
- Around 100 test cases were written for the integration part
- Certified about 35 tickets
- Resolved Tickets: 637, Pass QA Round 1: 463, Pending for QA Round Testing: 174, Open: 132, Reopened: 30, Closed: 47, Total Tickers: 846



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